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## DHARMRAJ CHOPRA

**Network Engineer**  E-mail: Dharmraj.chopra1310@gmail.com

**HCL Technologies,** Jaipur Mob. : +91-**9587060444**

Rajasthan, India DOB. : Oct 13, 1990



**Carrier Objective**

To acquire a challenging carrier in a prospering company to fulfill both personal and organizational goal through hard work determination, enthusiasm and perseverance.

**Professional Synopsis**

* **B.Tech (CSE ) with overall 3.2+ years’ experience** in Project Installation, Operation & Maintenance.
* Experience in **IT Project Management, Vendor Management, and Large scale implementation project.**
* **Proficient in configuring, managing the preventive maintenance of network.**
* Possess excellent problem solving, analytical and team building skills with proficiency at implementing new technical concepts & utilize the same in a productive manner.

**Technical Skills**

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| **Primary Skills** | IT Management, LAN (Leased line, ISDN) WAN, VPN, DNS, DHCP, VSAT& MPLS Technology, Route summarization, VLSM, Sub netting &CIDR. |
| **Operating System** | Windows/7/ XP / Vista /2000/NT, Windows Server 2012 R2. |
| **Switching** | VLANs, VTP Trunk, STP. |
| **Routing Protocol** | RIP, EIGRP, OSPF |
| **Network Tools** | HP NNMi 10.10 Tool , BSM Remedy, Host Monitor, HyperTerminal, Trace route, Telnet, SSH, PingInfoview , putty or other utilities |

**Qualifications**

* **B.Tech (CSE)** from **Rajasthan Technical University in** the year **2013** with **69 %** marks**.**

**Extra-Curricular Activities**

* Member of the School and Collage Disciplinary Committee.
* Won Intra University Anukriti Competition in Second Year. (as a part of team).
* Won 2nd prize in ‘100 mr. Race’ in school level.

**PROFESSIONAL EXPERIENCE (3.2+ Year)**

**Organization**: HCL Comnet **“16th Jan -2017-Till Now”**

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| Project | **RajNET** |
| Designation | Network Engineer |
| Team Size | 270 |
| Description of Project | Internet connectivity provides a key infrastructure component role in implementation of e-Governance projects. Raj Net shall ensure connectivity availability till the Remote Sides level through multiple mechanisms With MPLS & VSAT Technology. |
| Responsibilities | * Working on HP Open View ,NNMi, NA , HP NNMi 10.10 is my Core tool & also BMC REMEDY, CA tools are helping tools. * Responsible for Checking and troubleshooting of issues like Packet Loss, Link Down, Packet Drops and Trace Route on Putty and book a Docket with VSAT &Vodafone NOC for this concerned issue. * Troubleshooting of routing & switching topologies including implementing of LAN & WAN. * Performing Daily, Weekly and Monthly backups of all critical devices using TFTP server. * Closure of Trouble Ticket (tt) Once Fault is Resolved * Configuration and Installation of Cisco 3750 , 3560 , 2950 Series switches * Troubleshooting LAN issues, Datacenter connectivity issues. * Dividing the network into different broadcast domains using Vlans, and configuring Inter-Vlan routing with Switched Virtual Interfaces * Configuring and monitoring the remote Gateways using SNMP tool, Telnet, VNC, Team Viewer. * Co-ordinate with L3 Engineers for the Issues Required Next Level of Troubleshooting * Support Infra Team for Troubleshooting Utility Noc Visibility Issue * Preparing Daily Outage Report Regular Tracking of Noc Reachability * Ensured the customer’s connection is properly working using monitoring tools. * Handled the tasks of maintaining and monitoring data center facilities. * Verify Network Connectivity using the **Ping, Trace route, Telnet**, SSH or other utilities. * Identify and correct common problems associated with IP Addressing and host configurations * Support Infra Team for Troubleshooting Utility NOC Visibility Issue * Preparing Daily Outage Report Regular Tracking of NOC Reachability. * Ensured the customer’s connection is properly working using monitoring Tools. |

**Organization**:“ HCL Tech. Ltd (pay role of ITConsinc e-solution pvt Ltd)**“1st Jan -2016- 15th jan 2017.**

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| Project | **RajNET** |
| Designation | It- Helpdesk Engineer |
| Team Size | 270 |
| Description of Project | Internet connectivity provides a key infrastructure component role in implementation of e-Governance projects. Raj Net shall ensure connectivity availability till the Remote Sides level through multiple mechanisms With MPLS & VSAT Technology. |
| Responsibilities | * Working on HP Open View ,NNMi, NA , HP NNMi 10.10 is my Core tool & also BMC REMEDY, CA tools are helping tools. * Responsible for Checking and troubleshooting of issues like Packet Loss, Link Down, Packet Drops and Trace Route on Putty and book a Docket with VSAT &Vodafone NOC for this concerned issue. * Troubleshooting of routing & switching topologies including implementing of LAN & WAN. * Performing Daily, Weekly and Monthly backups of all critical devices using TFTP server. * Closure of Trouble Ticket (tt) Once Fault is Resolved * Configuration and Installation of Cisco 3750 , 3560 , 2950 Series switches * Troubleshooting LAN issues, Datacenter connectivity issues. * Dividing the network into different broadcast domains using Vlans, and configuring Inter-Vlan routing with Switched Virtual Interfaces * Configuring and monitoring the remote Gateways using SNMP tool, Telnet, VNC, Team Viewer. * Co-ordinate with L3 Engineers for the Issues Required Next Level of Troubleshooting * Support Infra Team for Troubleshooting Utility Noc Visibility Issue * Preparing Daily Outage Report Regular Tracking of Noc Reachability * Ensured the customer’s connection is properly working using monitoring tools. * Handled the tasks of maintaining and monitoring data center facilities. * Verify Network Connectivity using the **Ping, Trace route, Telnet**, SSH or other utilities. * Identify and correct common problems associated with IP Addressing and host configurations * Support Infra Team for Troubleshooting Utility NOC Visibility Issue * Preparing Daily Outage Report Regular Tracking of NOC Reachability. * Ensured the customer’s connection is properly working using monitoring Tools. * Coordinate with various venders for proper solutions. |

**Organization**:“ Trimax it infrastructure services ltd. in(pay role of Anjani Placement )**“1st Jan -2016- 15th jan 2017.**

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| Project | **RajSwan** |
| Designation | Network Support Engineer |
| Description of Project | Internet connectivity provides a key infrastructure component role in implementation of e-Governance projects in All District and block Level Sides in Rajasthan. |
| Responsibilities | * Configuration of Cisco routers, Switches and other networking devices. * Troubleshoot all networking problems to ensure minimum downtime and maximum uptime of network. * Monitoring and troubleshooting of routers. * Knowledge and troubleshooting experience of various network protocols. * Installations and maintenance Lease Line connectivity between two and more stations. * POP Standardization and survey new client station for lease line connectivity. * Coordinate with our team, client and Vendor. * Monitoring the existing connect links by using Software like Putty, Hyper Terminal and Multi Ping. * Troubleshoot & resolve Client site issues. |

**Organization**: “Brosis Technologies” **“Jun 2013 – May 2014”**

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| Designation | Computer Programmer |
| Duration | **Jun 2013 – May 2014** |
| Responsibilities | * Designing Web applications with HTML & CSS. * Also Provider Desktop Support to Clients. * Maintaining Desktops and Local Connectivity to all Systems. |

**Personal Information**

Nationality : Indian

Marital Status : married

Language Proficiency : English, Hindi.

Mob. : +91-9587060444

Date**:**

Place: Jaipur **(Dharmraj Chopra)**

